RIVAL
TECHNOLOGIES

Privacy at Rival Technologies

Rival has placed privacy and data security at the core of its company values

✓ **Established Privacy program, supported by a privacy policy:**
https://www.rivaltech.com/legal/privacy

✓ **Designated DPO - You can request to access your information or have it deleted by contacting:**
legal@rivalgroup.io

Security Measures in Place

CIS Benchmarks in place for Chat Lab. Environments monitored for ongoing compliance.

Incident response process tested annually with established breach notification procedures.

AWS is used to ensure cloud data-centers meet security and privacy best practice.

Controls are in place to meet the GDPR, CCPA, and COPPA requirements.

Data is stored and processed in the USA or Canada, at the choice of the customer.

Formal Third Party Review program with agreements in place to cover privacy and security.

Staff are trained annually on relevant privacy practices.

SOC2 Type 2 certified

ISO/IEC 27001:2013 certified

HIPAA/HITECH compliant

More questions?

Amanda Alblas-Stepanov, Director of Security and Compliance, is happy to answer all your questions. Please coordinate with your contact from Rival to set up a meeting.